

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** February 23, 2026

**Inspection Number:** 2026-1557-0001

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** The Corporation of the County of Hastings

**Long Term Care Home and City:** Hastings Centennial Manor, Bancroft

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 13, 18, 19, 20, 23, 2026

The following intake(s) were inspected:

- Intake: #00156244 and #00166787 - CIR #M537-000035-25, and #M537-000001-26- Outbreaks declared.
- Intake: #00166107, #00166253, #00166972- CIR #M537-000052-25, CIR #M537-000054-25, CIR #M537-000004-26 - Resident falls resulting in injury.
- Intake: #00169282 - Complaint related to resident care.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control  
Falls Prevention and Management

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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.