

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 9, 2019	2019_779641_0035	017721-19, 021314- 19, 022709-19	Critical Incident System

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**Licensee/Titulaire de permis**

The Corporation of the County of Hastings  
235 Pinnacle Street P.O.Bag 4400 BELLEVILLE ON K8N 3A9

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**Long-Term Care Home/Foyer de soins de longue durée**

Hastings Manor Home for the Aged  
476 Dundas Street West P.O. Box 458 BELLEVILLE ON K8N 5B2

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CATHI KERR (641)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): November 29, December 3, 4, 5, 6, 2019.**

**This inspection was conducted in reference to three critical intake logs; #017721-19, CIS # M538-000038-19 and #021314-19, CIS #M38-000041-19, related to residents falling sustaining injury; and log #022709-19, CIS #M538-000047-19 related to alleged resident to resident abuse.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Nursing, the Assistant Directors of Nursing, Registered Nurses, Registered Practical Nurses, Personal Support Workers, family and residents. During the course of the inspection, the Inspector observed staff to resident and resident to resident interactions, reviewed resident health care records and Critical Incident System reports (CIS) and relevant licensee investigation notes, and the licensee's policy and procedures related to falls prevention and zero tolerance of abuse.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention  
Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 9th day of December, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**