

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Ottawa Service Area Office
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| Report Date(s) / Date(s) du Rapport | Inspection No / No de l'inspection | Log # / No de registre | Type of Inspection / Genre d'inspection |
|--|---|---|--|
| Feb 2, 2022 | 2022_873602_0001 | 016918-21, 019627- 21, 020689-21, 001105-22 | Critical Incident System |

Licensee/Titulaire de permisThe Corporation of the County of Hastings
235 Pinnacle Street P.O.Bag 4400 Belleville ON K8N 3A9**Long-Term Care Home/Foyer de soins de longue durée**Hastings Manor Home for the Aged
476 Dundas Street West P.O. Box 458 Belleville ON K8N 5B2**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

WENDY BROWN (602)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): January 24 - 27, 2022

The following inspections were completed:

Log #016918-21/CIS #M538-000032-21 - regarding alleged staff to resident neglect.

Log #019627-21/CIS #M538-000038-21 - regarding alleged resident to resident physical abuse/responsive behaviours resulting in transfer to hospital.

Log #020689-21/CIS #M538-000042-21 - regarding alleged resident to resident sexual abuse/responsive behaviours.

Log #001105-22/CIS #M538-000004-22 - regarding a fall with injury requiring transfer to hospital.

During the course of the inspection, the inspector(s) spoke with Personal Support Workers (PSW), Registered Practical Nurses (RPN), Registered Nurses (RN), an Assistant Director of Care (ADOC), the Director of Care (DOC), Behavioral Support Ontario, Screening & Housekeeping staff and the Administrator.

In addition, the inspector reviewed resident health care records: including plans of care & progress notes, relevant policies & procedures, and made resident care & service and Infection Prevention & Control (IPAC) practice observations.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Infection Prevention and Control

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Légende

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 2nd day of February, 2022

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.