

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

Report Issue Date: January 23, 2025

Inspection Number: 2025-1558-0001

Inspection Type:

Complaint

Critical Incident

Licensee: The Corporation of the County of Hastings

Long Term Care Home and City: Hastings Manor Home for the Aged, Belleville

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 20, 21, 22, 23, 2025

The following intake(s) were inspected:

- Intake: #00134978 - CIR #M538-000091-24- Fall of a resident resulting in an injury.
- Intake: #00135575 - A complaint related to a fall of a resident.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control  
Falls Prevention and Management

## INSPECTION RESULTS

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## WRITTEN NOTIFICATION: Required Programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 53 (1) 1.

Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

The licensee has failed to ensure that their written policy related to Falls prevention and management was complied with.

In accordance with O. Reg 246/22 s. 11 (1) (b), the licensee is required to ensure that their written policy related to falls prevention and management is complied with. Specifically, staff did not comply with the Falls Prevention and Management Program policy when they did not notify the attending physician when a resident fell, until seven days after the fall.

Sources: Resident progress notes, resident falls assessment, Falls Prevention and Management Program policy #H-10, interview with DOC #102 and ADOC #103.