

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: February 26, 2026
Inspection Number: 2026-1558-0001
Inspection Type: Critical Incident
Licensee: The Corporation of the County of Hastings
Long Term Care Home and City: Hastings Manor Home for the Aged, Belleville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 23 - 26, 2026

The following intake(s) were inspected:

- Intake: #00166080 - M538-000085-25 - regarding an ARI-Influenza A-Outbreak.
- Intake: #00170103 - M538-000005-26 - regarding an enteric outbreak.
- Intake: #00170818 - M538-000009-26 - regarding an ARI-COVID-Outbreak.
- Intake: #00168599 - M538-000002-26 - regarding a resident fall resulting in injury and transfer to hospital.
- Intake: #00169624 - M538-000003-26 - regarding loss of essential services - Door access control system.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Safe and Secure Home
- Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Doors in a Home

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 12 (1) 1. iii. A.

Doors in a home

s. 12 (1) Every licensee of a long-term care home shall ensure that the following rules are complied with:

1. All doors leading to stairways and the outside of the home other than doors leading to secure outside areas that preclude exit by a resident, including balconies and terraces, or doors that residents do not have access to must be,

iii. equipped with an audible door alarm that allows calls to be cancelled only at the point of activation and,

A. is connected to the resident-staff communication and response system, or

A review of camera footage revealed that two unknown individuals entered the home through an unlocked door on the ground floor. They were in the building for approximately ten minutes and exited through the main entrance. Staff were not alerted to the unlocked door, or entrance of the individuals, as the door locking system was not linked to the door access alarm system.

Sources: Review of a Critical Incident System (CIS) report, and interviews with the Director of Nursing and the Maintenance Manager.