

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: April 7, 2026
Inspection Number: 2026-1558-0002
Inspection Type: Complaint Critical Incident
Licensee: The Corporation of the County of Hastings
Long Term Care Home and City: Hastings Manor Home for the Aged, Belleville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 26, 27, 31, 2026 and April 1, 2, 7, 2026

The following intake(s) were inspected:

- Intake: #00170620 - CIR #M538-000008-26 - related to missing controlled substances.
- Intake: #00171264 - CIR #M538-000010-26 - related to the fall of a resident resulting in an injury.
- Intake: #00171551 - a complaint with concerns regarding alleged staff to resident verbal abuse.
- Intake: #00173891 and #00174808 - CIR #M538-000014-26 and CIR #M538-000018-26- related to the fall of a resident resulting in injury.

The following **Inspection Protocols** were used during this inspection:

- Medication Management
- Prevention of Abuse and Neglect
- Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.