



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Bureau régional de services d'Ottawa
347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 613-569-5602
Facsimile: 613-569-9670

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
February 1,2,and 4, 2011	2011_136_2728_Jan094057	Complaint log O-002870
Licensee/Titulaire		
Gibson Holdings (Ontario) Ltd., 343 Amherest Drive, Amherstview, ON K7N 1X3 Phone 613-384-4585 Fax 613-384-9407		
Long-Term Care Home/Foyer de soins de longue durée		
Helen Henderson Nursing Home, 343 Amherst Drive, Amherstview, ON K7N 1X3 Phone 613-384-4585 Fax 613-384-9407		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Delores Mac Donald (136)		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint investigation.</p> <p>During the course of the inspection, the inspector spoke with the Administrator, Director of Care, Activity Director, Resident Assessment Instrument Coordinator, Nurse Practitioner, Nutritional Manager, Registered Dietitian , and Registered Nurse, Registered Practical Nurse, Personal Support Workers, Food Service Workers, Cooks, and Students working in the home. The inspector also interviewed the residents' spokesperson for their Council. The inspector interviewed a resident about their personal care and nutritional wishes.</p> <p>During the course of the inspection, the inspector visited the dining and kitchen areas, reviewed menus, tested temperatures, taste all food served during three meals The care records of the resident were assessed for nutritional care given. The minutes of the Residents' Council were reviewed.</p> <p>The following Inspection Protocols were used during this inspection: Food Quality Residents' Council Nutrition and Hydration</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p>		



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

<p>Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné</p>	<p>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</p> <p><i>Delores MacDonald</i></p>
<p>Title: _____ Date: _____</p>	<p>Date of Report: (if different from date(s) of inspection).</p> <p><i>March 9, 2011</i></p>