

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** March 6, 2025

**Inspection Number:** 2025-1224-0001

**Inspection Type:**

Critical Incident

**Licensee:** Gibson Holdings (Ontario) Ltd.

**Long Term Care Home and City:** Helen Henderson Nursing Home, Amherstview

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 4-6, 2025

The following intake(s) were inspected:

- Intake: #00135226 - CIS #2728-000017-24 - Alleged resident to resident physical abuse.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

Infection Prevention and Control

Prevention of Abuse and Neglect

Responsive Behaviours

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Skin and wound care

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)**

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee has failed to ensure that a resident received a skin assessment for a wound on a specified date in December 2024, by an authorized person described in subsection (2.1); using a clinically appropriate assessment instrument, identified by the home as the Think, Research, Collaboration (TRC) Wound Assessment within Point Click Care.

**Sources:** Resident progress notes, assessments tab within point click care, incident report and interviews with Registered Practical Nurse's (RPN's) and the Director of Care (DOC).

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