

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: December 8, 2025

Inspection Number: 2025-1224-0004

Inspection Type:

Proactive Compliance Inspection

Licensee: Gibson Holdings (Ontario) Ltd.

Long Term Care Home and City: Helen Henderson Nursing Home, Amherstview

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 2 - 5, 8, 2025

The following intake(s) were inspected:

-Intake: #00164006 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Pain Management
- Recreational and Social Activities

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection prevention and control program

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

A standard issued by the Director with respect to infection prevention and control was not complied with. In accordance with additional requirement 9.1 (b) under the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes (April, 2022), Routine Practices were not followed in the IPAC program, specifically related to the completion of hand hygiene by staff members.

On a specified day in December 2025, missed hand hygiene opportunities were observed for two staff members when exiting a resident home area, and when doffing their personal protective equipment (PPE).

Sources: Observations made by Inspector