

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

**Original Public Report**

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| <b>Report Issue Date:</b> October 9, 2024                            |
| <b>Inspection Number:</b> 2024-1393-0005                             |
| <b>Inspection Type:</b><br>Follow up                                 |
| <b>Licensee:</b> Henley House Limited                                |
| <b>Long Term Care Home and City:</b> The Henley House, St Catherines |

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): October 7 and 8, 2024

The following intake(s) were inspected:

Intake: #00125356 - Follow-up #: 1 - Compliance Order #001 / 2024\_1393\_0002 related to FLTCA, 2021 - s. 82 (2) – Training. Compliance Due Date September 25, 2024.

Intake: #00125355 - Follow-up #: 1 - Compliance Order #002 / 2024\_1393\_0002 related to O. Reg. 246/22 - s. 102 (12) 4. – Infection prevention and control. Compliance Due Date September 25, 2024.

Intake: #00125357 - Follow-up #: 1 - Compliance Order #003 / 2024\_1393\_0002 related to O. Reg. 246/22 - s. 252 (3) - Hiring staff, accepting volunteers. Compliance Due Date September 25, 2024

**Previously Issued Compliance Order(s)**

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2024-1393-0002 related to O. Reg. 246/22, s. 102 (12) 4.

Order #001 from Inspection #2024-1393-0002 related to FLTCA, 2021, s. 82 (2)

Order #003 from Inspection #2024-1393-0002 related to O. Reg. 246/22, s. 252 (3)

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.