



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Apr 24, 2019	2019_539120_0015	001271-19	Follow up

**Licensee/Titulaire de permis**

Heritage Green Nursing Home  
353 Isaac Brock Drive STONEY CREEK ON L8J 2J3

**Long-Term Care Home/Foyer de soins de longue durée**

Heritage Green Nursing Home  
353 Isaac Brock Drive STONEY CREEK ON L8J 2J3

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

BERNADETTE SUSNIK (120)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): April 15, 2019 (on site) and April 16, 2019 (off site)**

**A Resident Quality Inspection (2017-574586-0009) was conducted between April and May 2017, at which time non-compliance was identified related to the home's bed safety program. A Compliance Order (CO #002) was issued in May 2017, with a compliance due date of June 2017. A follow up inspection (2018-539120-0056) was conducted in October 2017, which revealed that not all of the conditions laid out in CO #002 were complied with and a second CO was issued in November 2017, with a compliance due date of June 2018. A second follow up inspection (2018-539120-0046) was conducted in October 2018, whereby some of the conditions laid out in the CO were not complied with and another CO was issued along with a Director's Referral. After a meeting with the home management staff, a final compliance due date of March 2019 was agreed upon. For this follow-up inspection, all conditions in the CO were complied with.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care and Staff Development Co-ordinator.**

**During the course of the inspection, the inspector toured several home areas and observed resident bed systems, reviewed written bed safety procedures, bed system audits for entrapment zones, resident bed safety assessments and resident clinical records.**

**The following Inspection Protocols were used during this inspection:  
Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 15. (1)	CO #001	2018_539120_0046		120

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Légende
<p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>



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**Issued on this 24th day of April, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**