

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 18, 2019	2019_694166_0017	013418-19	Other

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**Licensee/Titulaire de permis**

Haliburton Highlands Health Services Corporation  
7199 Gelert Road Box 115 HALIBURTON ON K0M 1S0

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**Long-Term Care Home/Foyer de soins de longue durée**

Highland Wood  
7199 Gelert Road P.O. Box 115 HALIBURTON ON K0M 1S0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CAROLINE TOMPKINS (166)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct an Other inspection.**

**This inspection was conducted on the following date(s): July 8, 9,10,11,12, 2019.**

**Log #013418-19, related to post occupancy, following the repatriation and admission of new residents was inspected during this inspection.**

**During the course of the inspection, the inspector(s) spoke with Residents, Family members, Administrator/Director (ADM/DOC), Chief Executive Officer (CEO), Resident Care Coordinator (RCC), Behavioural Support Ontario (BSO) staff member, Personal Support Workers (PSW), Registered Practical Nurses (RPN) and the Director of Facilities and Projects.**

**During the course of this inspection, the inspector toured residents' home, common and non-resident areas, observed staff to resident and resident to resident interactions. The Inspector reviewed clinical health records, documentation related to the home's evacuation due to a roof leak, the repatriation of residents and relevant policies related to this inspection.**

**The following Inspection Protocols were used during this inspection:  
Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 18th day of July, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**