

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: March 26, 2025

Inspection Number: 2025-1313-0002

Inspection Type:

Critical Incident

Licensee: Hillcrest Village Inc.

Long Term Care Home and City: Hillcrest Village Care Centre, Midland

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 24-26, 2025

The following intake(s) were inspected:

- Three Intakes, related to disease outbreaks; and
- One intake, related to an allegation of financial abuse

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Police notification

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 105

Police notification

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s. 105. Every licensee of a long-term care home shall ensure that the appropriate police service is immediately notified of any alleged, suspected or witnessed incident of abuse or neglect of a resident that the licensee suspects may constitute a criminal offence. O. Reg. 246/22, s. 105, 390 (2).

The licensee has failed to ensure that the appropriate police service was notified of an allegation of the financial abuse of a resident.

A Critical Incident (CI) report was submitted to the Director related to an allegation of financial abuse of a resident. The appropriate Police service was not notified of the allegation of financial abuse.

Source: A CI report; the home's investigation notes; and interview with the Administrator.

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