

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

North District  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

<b>Report Issue Date:</b> February 13, 2026
<b>Inspection Number:</b> 2026-1313-0001
<b>Inspection Type:</b> Proactive Compliance Inspection
<b>Licensee:</b> Hillcrest Village Inc.
<b>Long Term Care Home and City:</b> Hillcrest Village Care Centre, Midland

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 9-13, 2026

The following intake(s) were inspected:

- One Intake related to a Proactive Compliance Inspection.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration  
Safe and Secure Home  
Infection Prevention and Control

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: General Requirements

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 34 (1) 4.**

General requirements

s. 34 (1) Every licensee of a long-term care home shall ensure that the following is complied with in respect of each of the organized programs required under sections 11 to 20 of the Act and each of the interdisciplinary programs required under section 53 of this Regulation:

4. The licensee shall keep a written record relating to each evaluation under paragraph

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3 that includes the date of the evaluation, the names of the persons who participated in the evaluation, a summary of the changes made and the date that those changes were implemented.

The annual evaluation of the home's Dietary Services, Nutrition and Hydration Program that was completed by the home, did not include a summary of any changes made and the date that the changes were implemented.

**Sources:** The Annual Evaluation of Dietary Services, Nutrition and Hydration Program; interviews with the Director of Care (DOC), and Administrator.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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