



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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## **Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Apr 25, 2018	2018_627138_0004	000325-18	Complaint

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### **Licensee/Titulaire de permis**

The Ottawa Jewish Home for the Aged  
10 Nadolny Sachs Private OTTAWA ON K2A 4G7

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### **Long-Term Care Home/Foyer de soins de longue durée**

Hillel Lodge  
10 Nadolny Sachs Private OTTAWA ON K2A 4G7

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

PAULA MACDONALD (138)

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## **Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): March 23, 26 - 29, and April 3 - 5, 2018.**

**This Complaint inspection related to resident rights and alleged abuse of a resident.**

**This Complaint inspection was conducted concurrently with Complaint Inspection #2018\_627138\_0003.**

**During the course of the inspection, the inspector(s) spoke with the Chief Executive Officer, the Director of Care, the Recreation Program and Volunteer Manager, the Chief Financial Officer, the Finance Officer, receptionists, personal supports workers, registered practical nurses, and a private sitter.**

**The inspector also reviewed a resident health care record, reviewed partial financial records of a resident, reviewed social work documents, and observed a resident.**

**The following Inspection Protocols were used during this inspection:  
Dignity, Choice and Privacy  
Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 26th day of April, 2018

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**