

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 20, 2020	2020_665551_0017	018054-20	Complaint

Licensee/Titulaire de permisThe Ottawa Jewish Home for the Aged
10 Nadolny Sachs Private Ottawa ON K2A 4G7**Long-Term Care Home/Foyer de soins de longue durée**Hillel Lodge
10 Nadolny Sachs Private Ottawa ON K2A 4G7**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MEGAN MACPHAIL (551)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): October 14, 15, 16, 19, 20, 23, 29 and 30, 2020 and November 2, 3, 4 and 5, 2020.

The following log was inspected:

Log 018054-20 was related to concerns about the care of a resident.

During the course of the inspection, the inspector(s) spoke with Personal Support Workers, Registered Nursing Staff, the Environmental Services Manager, the Assistant Director of Care and the Director of Care.

During the course of the inspection, the inspector(s) made observations related to the provision of care to the resident, viewed video footage and reviewed the resident's health care record.

The following Inspection Protocols were used during this inspection:

Contenance Care and Bowel Management

Hospitalization and Change in Condition

Infection Prevention and Control

Nutrition and Hydration

Personal Support Services

Reporting and Complaints

Skin and Wound Care

Sufficient Staffing

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 229. Infection prevention and control program

Specifically failed to comply with the following:

s. 229. (4) The licensee shall ensure that all staff participate in the implementation of the program. O. Reg. 79/10, s. 229 (4).

Findings/Faits saillants :

1. The licensee has failed to ensure that three staff members wore a face mask that covered their nose and mouth in accordance with the infection prevention and control program.

During the course of the inspection, video footage was reviewed that showed three staff members not wearing their face masks over their nose and/or mouth. The incidents occurred four times in resident #001's room.

The DOC stated that not wearing a face mask that covered the mouth and nose was a violation of the home's infection prevention and control program.

Not wearing a face mask that covered the wearers' mouth and nose presented a risk to resident #001 due to the COVID-19 pandemic.

Sources: Video footage and interview with the DOC. [s. 229. (4)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that staff wear a face mask in accordance with the licensee's infection prevention and control program, to be implemented voluntarily.

Issued on this 10th day of December, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.