

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jan 19, 2022	2021_770178_0027	009891-21, 012606- 21, 014045-21, 014115-21, 016663-21	Critical Incident System

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**Licensee/Titulaire de permis**

The Ottawa Jewish Home for the Aged  
10 Nadolny Sachs Private Ottawa ON K2A 4G7

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**Long-Term Care Home/Foyer de soins de longue durée**

Hillel Lodge  
10 Nadolny Sachs Private Ottawa ON K2A 4G7

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SUSAN LUI (178)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): December 16-17, 20-24, 30-31, 2021, January 5-7, 10, 2022.**

**The following intakes were completed in this Critical Incident System inspection: Log #016663-21, CIS#3029-000014-21, Log #014115-21, CIS#3029-000012-21, and Log #014045-21, CIS#3029-000011-21 related to alleged abuse; Log #009891-21, CIS#3029-000008-21 and Log #012606-21, CIS#3029-000010-21 related to falls prevention and management.**

**During the course of the inspection, the inspector(s) spoke with the Director of Care, Assistant Director of Care, Restorative Care Worker, Human Resources Manager, Staff Education Coordinator, Registered Practical Nurses, Personal Support Workers, and residents.**

**During the course of the inspection the writer observed resident and staff interactions, resident home areas, and reviewed clinical health records, the licensee's investigative notes, staff training records, relevant home policies and procedures, and other pertinent documents.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention  
Prevention of Abuse, Neglect and Retaliation  
Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 20th day of January, 2022**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**