

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

Report Issue Date: December 11, 2024

Inspection Number: 2024-1523-0006

Inspection Type:  
Critical Incident

Licensee: The Ottawa Jewish Home for the Aged

Long Term Care Home and City: Hillel Lodge, Ottawa

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 5, 6, 9, 10, 2024

The following intake(s) were inspected:

- Intake: #00130007 - related to alleged resident to resident abuse.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Responsive Behaviours

## INSPECTION RESULTS

### Non-Compliance Remedied

Non-compliance was found during this inspection and was remedied by the

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 272

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

The Licensee has failed to ensure that all alcohol-based hand rubs (ABHR) being used for hand hygiene were not expired as recommended by the Chief Medical Officer of Health (CMOH). Specifically, the Ministry of Health's Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings, 2024 directive specifies that the ABHR must not be expired. The ABHR in some areas of the home were noted to be expired.

Sources: Observations, interview with the IPAC Lead, and the Ministry of Health's Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings, 2024.

The licensee replaced the expired ABHR with non-expired ABHR in the identified areas prior to the conclusion of the inspection.

[000810]

Date Remedy Implemented: December 9, 2024



Inspection Report Under the  
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559