

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 9, 2026
Inspection Number: 2026-1523-0001
Inspection Type: Complaint Critical Incident Follow up
Licensee: The Ottawa Jewish Home for the Aged
Long Term Care Home and City: Hillel Lodge, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 6, 7, 8, and 9, 2026.

The following intakes were inspected:

- Intake: #00163008 - Follow-up #: 2 to CO (HP) issued in 2025-1523-0006, related to FLTCA, 2021, s. 6 (10) (c), Plan of Care, with a Compliance Due Date of August 12, 2025, RIF \$500.
- Intake: #00164033 - Enteric - Pathogen Unknown - Outbreak Declared December 1, 2025. Finalized December 12, 2025.
- Intake: #00165223 - Complainant with concerns related to abuse of a resident by staff.
- Intake: #00165981 - Enteric - Norovirus - Outbreak Declared December 15, 2025 - Finalized December 22, 2025.

Previously Issued Compliance Order(s)

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1523-0006 related to FLTCA, 2021, s. 6 (10) (c)

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

NOTICE OF RE-INSPECTION FEE

Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

Follow-up #: 2 to CO (HP) issued in 2025-1523-0006, related to FLTCA, 2021, s. 6 (10) (c), Plan of Care, with a CDD of August 12, 2025, RIF \$500.

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Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry (i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)). By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.