

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

**Public Report**

<b>Report Issue Date:</b> March 19, 2025
<b>Inspection Number:</b> 2025-1559-0003
<b>Inspection Type:</b> Complaint Critical Incident Follow up
<b>Licensee:</b> Regional Municipality of Durham
<b>Long Term Care Home and City:</b> Hillsdale Estates, Oshawa

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): March 11-14, 17-19, 2025

The following intake(s) were inspected:

- One intake was related to Follow-up #1 - High Priority CO #001 / 2024-1559-0003, O. Reg 246/22 s. 140 (1) Administration of drugs, CDD Feb 14, 2025.
- One intake was related to alleged neglect of a resident
- One Intake was related to a fall of a resident resulting in injury.
- One Intake was related to a complaint.
- One Intake was related to alleged Improper care of a resident.

**Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance:

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Order #001 from Inspection #2024-1559-0003 related to O. Reg. 246/22, s. 140 (1)

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Medication Management
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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