

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: March 24, 2026

Inspection Number: 2026-1559-0003

Inspection Type:
Proactive Compliance Inspection

Licensee: Regional Municipality of Durham

Long Term Care Home and City: Hillsdale Estates, Oshawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 17-20, 23-24, 2026

The following intake was inspected:
-An intake related to proactive compliance inspection

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Safe and Secure Home
Pain Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Construction, renovation, etc., of homes

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 356 (3) 1.

Construction, renovation, etc., of homes

s. 356 (3) A licensee may not commence any of the following work without first receiving the approval of the Director:

1. Alterations, additions or renovations to the home.

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During the inspection, the Home was undergoing renovations on the main floor, in an area adjacent to a resident seating space. The Licensee did not submit the required renovation plans to the Director for approval prior to commencing the work.

Sources: Observations and an interview with the home's Administrator



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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