

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Original Public Report

**Report Issue Date:** July 17, 2024

**Inspection Number:** 2024-1045-0003

**Inspection Type:** Critical Incident

**Licensee:** Revera Long Term Care Inc.

**Long Term Care Home and City:** Hillside Manor, Stratford

### INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 12, 16, 2024

The inspection occurred offsite on the following date(s): July 15, 2024

The following intake(s) were inspected:

- Intake #00116681 / Critical Incident #1975-000014-24 related to allegations of resident abuse.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Responsive Behaviours

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.