

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

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London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: October 3, 2025

Inspection Number: 2025-1045-0004

Inspection Type:

Critical Incident

Licensee: CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Hillside Manor, Stratford

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s):

October 2 and 3, 2025

The following Critical Incident intake was inspected:

- Intake: #00157796 [1975-000017-25] related to Fall Prevention & Management

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.