

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: April 10, 2026

Inspection Number: 2026-1045-0002

Inspection Type:

Follow up

Licensee: CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Hillside Manor, Stratford

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 8-10, 2026.

The following intakes were inspected:

-Intake: #00170398 - Follow-up #: 1 - Compliance Order (CO) #001 from Inspection 2026-1045-0001 related to O. Reg. 246/22 - s. 40 Transferring and positioning techniques

-Intake: #00170399 - Follow-up #: 1 - CO #002 from Inspection 2026-1045-0001 related to O. Reg. 246/22 - s. 53 (1) 4. Required programs

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

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Order #001 from Inspection #2026-1045-0001 related to O. Reg. 246/22, s. 40

Order #002 from Inspection #2026-1045-0001 related to O. Reg. 246/22, s. 53 (1) 4.

The following **Inspection Protocols** were used during this inspection:

Pain Management

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.