



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévus le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 26, 2010	2010_170_1975_08Sept100358	Other

Licensee/Titulaire
Revera Long Term Care Inc., 55 Standish Court, 8th Floor, Mississauga, Ontario L5R 4B2

Long-Term Care Home/Foyer de soins de longue durée
Hillside Manor, Hwy. 8, 5066 Perth E. Line 34, RR #5 Stratford, Ontario N5A 6S6

Name of Inspector(s)/Nom de l'inspecteur(s)
Dianne Wilbee, LTC Homes Inspector, ID# 170

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a/an [type] inspection.

During the course of the inspection, the inspector(s) spoke with: Executive Director, Registered Nurse

During the course of the inspection, the inspector: Observation of a registered staff during medication administration, Observation of medication cart, Observation of medication room.

The following Inspection Protocols were used in part or in whole during this inspection:
Medication

1 Finding of Non-Compliance was found during this inspection. The following action was taken:

1 WN
1 VPC



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s. 129(1)(a)(ii)
Every licensee of a long-term care home shall ensure that, drugs are stored in an area or a medication cart, that is secure and locked.

Findings:

On August 26, 2010:
1. a medication cart was unlocked and unattended in a home area hallway while a registered staff administered medications in the dining room. The staff member was not able to demonstrate how to unlock the medication cart after it was locked.
2. a medication room door was wide open and unattended while a registered staff was speaking on the telephone at a desk area and not observing the door.

Inspector ID #: 170

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance related to secure storage of medications, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Dianne Skilbee

Title: **Date:**

Date of Report: (if different from date(s) of inspection).

September 8, 2010