



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

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291, rue King, 4^{ième} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date of inspection/Date de l'inspection June 14, 2011	Inspection No/ d'inspection 2011_105_2606_14Jun102554	Type of Inspection/Genre d'inspection L-000659 Complaint
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Licensee/Titulaire
peopleCare Inc. 28 William St. N. PO Box 460 Tavistock ON N0B 2R0

Long-Term Care Home/Foyer de soins de longue durée
Hilltop Manor Cambridge 42 Elliott St. Cambridge ON N1R 2J2

Name of Inspector/Nom de l'inspecteur
June Osborn #105

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to resident rights.

During the course of the inspection, the inspector spoke with the resident, 1 registered practical nurse, and the director of care.

During the course of the inspection, the inspector interviewed the resident, interviewed a registered practical nurse, and reviewed the medical records of 2 residents, observed resident rooms, and discussed the issues with the director of care.

There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		Date of Report: June 14, 2011 	