

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Original Public Report

<b>Report Issue Date:</b> October 15, 2024
<b>Inspection Number:</b> 2024-1117-0006
<b>Inspection Type:</b> Critical Incident Follow up
<b>Licensee:</b> peopleCare Communities Inc.
<b>Long Term Care Home and City:</b> peopleCare Hilltop Manor Cambridge, Cambridge

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 4, 7, 8, 9, 2024

The following intake(s) were inspected:

- Intake: #00124801 - Follow-up #: 1 - FLTCA, 2021 - s. 82 (1).
- Intake: #00124802 - Follow-up #: 1 - O. Reg. 246/22 - s. 52 (1).
- Intake: #00124803 - Follow-up #: 1 - FLTCA, 2021 - s. 81 (1).
- Intake: #00125700, related to unexpected death.
- Intake: #00127530, related to falls prevention.

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2024-1117-0005 related to FLTCA, 2021, s. 82 (1)

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Order #003 from Inspection #2024-1117-0005 related to O. Reg. 246/22, s. 52 (1)

Order #001 from Inspection #2024-1117-0005 related to FLTCA, 2021, s. 81 (1)

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Staffing, Training and Care Standards
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.