

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** January 7, 2026

**Inspection Number:** 2025-1117-0005

**Inspection Type:**

Critical Incident

**Licensee:** peopleCare Communities Inc.

**Long Term Care Home and City:** peopleCare Hilltop Manor Cambridge,  
Cambridge

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 5, 6, 2026

The following intake(s) were inspected:

- Intake: #00164966 - related to water leak from pipe in a resident washroom and tub room on the first floor.
- Intake: #00165718 - related to a roof leak, affecting several resident rooms and a corridor area on the second floor.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.