

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch Ottawa Service Area Office 347 Preston Street, Suite 420 Ottawa ON K1S 3J4 Telephone: 1-877-779-5559 OttawaSAO.moh@ontario.ca

Original Public Report

Report Issue Date	June 16, 2022		
Inspection Number	2022_1153_0001		
Inspection Type			
	em 🗵 Complaint	□ Follow-Up	☐ Director Order Follow-up
☐ Proactive Inspection	□ SAO Initiated		☐ Post-occupancy
☐ Other			_
Licensee Hilltop Manor Nursing Home Ltd.			
Long-Term Care Home and City Hilltop Manor Nursing Home, Merrickville			
Lead Inspector Cheryl Leach (719340)			Inspector Digital Signature
Additional Inspector(s Janet McParland (142)	5)		

INSPECTION SUMMARY

The inspection occurred on the following date(s): June 1, 2, 3, 6, 7, 10, 13 and 14, 2022.

The following intake(s) were inspected:

- Log# 019177-21 (CIS #2645-000002-21) related to an incident that resulted in hospital transfer and significant change to health status.
- Log# 007904-22 related to staffing, infection prevention and control, maintenance, pest control, housekeeping, food quality and medication incident.

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Food, Nutrition and Hydration
- Housekeeping, Laundry and Maintenance Services
- Infection Prevention and Control (IPAC)
- Medication Management
- Resident Care and Support Services
- Safe and Secure Home



Inspection Report under the Fixing Long-Term Care Act, 2021

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.