

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: January 13, 2026

Inspection Number: 2026-1597-0001

Inspection Type:

Critical Incident

Licensee: Corporation of the County of Huron

Long Term Care Home and City: Huronlea Home for the Aged, Brussels

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 6-8, 13, 2026

The inspection occurred offsite on the following date: January 9, 2026

The following intake was inspected:

-Intake: #00165295: related to Residents' Bill of Rights

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

Pain Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Residents' Bill of Rights

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 3 (1) 1.

Residents' Bill of Rights

s. 3 (1) Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted:

1. Every resident has the right to be treated with courtesy and respect and in a way that fully recognizes the resident's inherent dignity, worth and individuality, regardless of their race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, gender identity, gender expression, age, marital status, family status or disability.

A resident requested assistance on a specified date from a staff member. The staff member did not respect or treat the resident with courtesy during this interaction which resulted in the resident becoming upset.

Sources: Home's Investigation Notes and interviews with a resident and a staff member.

WRITTEN NOTIFICATION: Pain management

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 57 (1) 4.

Pain management

s. 57 (1) The pain management program must, at a minimum, provide for the following:

4. Monitoring of residents' responses to, and the effectiveness of, the pain management strategies.

A resident had pain and was provided as needed pain medication. Staff did not complete the required pain re-assessment as per the home's pain management

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policy.

Sources: Home's Policy titled "Pain Management" last revised August 2024, a resident's clinical records, and an interview with a staff member.