

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: July 24, 2023	
Inspection Number: 2023-1492-0003	
Inspection Type: Critical Incident System	
Licensee: IOOF Seniors Homes Inc.	
Long Term Care Home and City: IOOF Seniors Home, Barrie	
Lead Inspector Gabriella Del Principe (741734)	Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: July 7, 10-13, 17-18, 2023.

The following intakes were completed in this Critical Incident (CI) Inspection:

- Intake #00019280 related to an altercation between residents.
- Intake #00020836 related to safe transferring.
- Intake #00083932 related to a fall resulting in injuries.
- Intake #00089659 related to alleged staff to resident’s improper treatment.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Responsive Behaviours
- Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Implementation of Plan of Care

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

The licensee failed to ensure that all falls prevention interventions for a resident were implemented.

Rationale and Summary

A resident, who was at risk for falls had interventions identified in their plan of care.

The resident sustained a fall and one of the identified falls interventions was not in place as required.

Failure to ensure that the falls interventions were in place at the time of the fall could have resulted in injuries to the resident.

Sources: Residents' clinical health records; Interview with CSA (Care Support Assistant), DOC (Director of Care) and ADOC's (Assistant Director of Care). [741734]