



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

**Division**  
**Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
performance du système de santé**  
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**Public Copy/Copie du public**

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Sep 28, Oct 1, 2, 19, 22, 23, 2012	2012_109153_0024	Complaint

**Licensee/Titulaire de permis**

IOOF SENIORS HOMES INC.  
20 Brooks Street, BARRIE, ON, L4N-5L3

**Long-Term Care Home/Foyer de soins de longue durée**

ODD FELLOW AND REBEKAH HOME  
10 BROOKS STREET, BARRIE, ON, L4N-5L3

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LYNN PARSONS (153)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Director of Care (DOC), Assistant Director of Care (ADOC), Manager of Programs and Services, Physiotherapist, Restorative Care Co-ordinator, Registered Practical Nurse, Personal Support Workers (PSW), Resident and Substitute Decision Maker.

During the course of the inspection, the inspector(s) Reviewed resident health records and home policies related to continence care, falls prevention and mouth care.  
Completed observations of resident care.

**PLEASE NOTE:** One non-compliance was found related to the Licensee's failure to ensure the care set out in the plan of care was provided to the resident as specified in the plan of care under the Long Term Care Homes Act. This non-compliance [LTCHA s. 6(7)] was issued in Inspection # 2012\_109153\_0025 conducted on October 1, 2012.

The following Inspection Protocols were used during this inspection:

Continence Care and Bowel Management

Falls Prevention

Personal Support Services



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~~There are no findings of Non-Compliance as a result of this inspection.~~ *L.P.*

#### NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 29th day of October, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs