



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévus le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

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<b>Date(s) of inspection/Date de l'inspection</b> January 6, 7, 10, 11, 2011	<b>Inspection No/ d'inspection</b> 2011_178_8603_06Jan110550	<b>Type of Inspection/Genre d'inspection</b> Complaint T-1793 OCMS HLTC 2966MC-2010-9164
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**Licensee/Titulaire**

The Governing Council of the Salvation Army in Canada, 2 Overlea Blvd, Toronto ON, M4H 1P4, Fax: 416-422-6148  
**Long-Term Care Home/Foyer de soins de longue durée**

Isabel and Arthur Meighen Manor, 155 Millwood Road, Toronto Ontario, M4S 1J6

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Susan Lui, 199

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with: Administrator, Director of Care, staffing clerk.

During the course of the inspection, the inspector: reviewed one resident record, reviewed the home staffing plan and schedule.

The following Inspection Protocols were used in part or in whole during this inspection: Sufficient Staffing and Personal Support Services.

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN  
2 VPC

**NON-COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régleur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constitue un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de la Loi de 2007 des foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 des foyers de soins de longue durée* à trouvé. (Une exigence dans la loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1**

The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c. 8, s. 6 (1).  
Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident.

**Findings:**

Inconsistencies exist between an identified resident's Care Plan and Resident Assessment Protocols (RAPS) regarding the resident's needs for assistance.

Inspector ID #: 199

**Additional Required Actions:**

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with the regulation requiring that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident, to be implemented voluntarily.

**WN #2:** The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c. 8, s. 8 (3).

Every licensee of a long-term care home shall ensure that at least one registered nurse who is both an employee of the licensee and a member of the regular nursing staff of the home is on duty and present in the home at all times, except as provided for in the regulations.

**Findings:**

For the majority of nights between Aug 5, 2010 and Sept 6, 2010, the only registered nurse (RN) on duty, was not a member of the regular nursing staff of the home. 3 different agency RN's were used during this period. Of the 3 agency RN's used, one RN worked most of the nights, and two other RNs each worked 4 nights.

Inspector ID #: 199

**Additional Required Actions:**

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with the regulation requiring that at least one registered nurse who is both an employee of the licensee and a member of the regular nursing staff of the home is on duty and present in the home at all times, except as provided for in the regulations, to be implemented voluntarily.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: _____ Date: _____	Date of Report: (if different from date(s) of inspection).