

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée*

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de
longue durée
Inspection de soins de longue durée

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Oct 30, 2019	2019_644507_0029	020463-19	Complaint

Licensee/Titulaire de permis

The Governing Council of the Salvation Army in Canada
2 Overlea Blvd TORONTO ON M4H 1P4

Long-Term Care Home/Foyer de soins de longue durée

Isabel and Arthur Meighen Manor
155 Millwood Road TORONTO ON M4S 1J6

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

STELLA NG (507)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): October 23, 24 and 28, 2019. (off-site)

Log #020463-19 related to withholding approval for admission was inspected during this inspection.

During the course of the inspection, the inspector(s) spoke with the Director of Care (DOC), Social Worker (SW), and the Manager, Long Term Care Performance and Capacity of Toronto Central Local Health Integration Network (TC LHIN).

The inspector reviewed the written notice and assessments.

Ad-hoc notes were used during this inspection.

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 44. Authorization for admission to a home

Specifically failed to comply with the following:

- s. 44. (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 43 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,**
- (a) the home lacks the physical facilities necessary to meet the applicant's care requirements; 2007, c. 8, s. 44. (7).**
 - (b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or 2007, c. 8, s. 44. (7).**
 - (c) circumstances exist which are provided for in the regulations as being a ground for withholding approval. 2007, c. 8, s. 44. (7).**

Findings/Faits saillants :

1. The licensee has failed to ensure that the home approved the applicant's admission to the home unless,
- (a) the home lacks the physical facilities necessary to meet the applicant's care requirements;
 - (b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or
 - (c) circumstances exist which are provided for in the regulations as being a ground for withholding approval.

On an identified date, a complaint was submitted to the Director related to a written notice of withholding approval for admission to the home. The complainant stated that applicant #001 was withheld approval for admission by the home on an identified date, because of the applicant's health conditions and past history of responsive behaviours.

Review of the written notice on the identified date, indicated the following:

- Applicant #001's care needs exceeds the home's expertise and what the home can safely manage. The home is concerned for the applicant's safety and that of others and cannot safely manage the applicant in the communal setting.
- The applicant's current updates confirm ongoing responsive behaviours.
- An additional incident occurring a few months prior.

In an interview, staff with the Toronto Central Local Health Integration Network (TC LHIN)

#100 indicated that a bed matched to applicant #001's care needs became available earlier this year, the home requested a bypass due to the applicant's behaviours. The home withheld the approval for admission one week prior to this inspection when a bed matched applicant #001's care needs became available. The TC LHIN staff #100 also stated that in comparing the behavioural assessments, applicant #001's behaviours has improved.

In an interview, staff #101 stated that applicant #001 had a long history of responsive behaviours. Despite all staff having received training in dealing with residents with responsive behaviours, the home was concerned of the applicant and other residents' safety.

From interviews and record reviews, the home did not demonstrate how the staff lack the nursing expertise necessary to meet the applicant's care requirements. Therefore, the home did not meet the grounds for withholding approval provided in the regulations. [s. 44. (7) (b)]

Issued on this 1st day of November, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.