

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
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Telephone: (866) 311-8002

Public Report

Report Issue Date: September 23, 2025

Inspection Number: 2025-1494-0004

Inspection Type:
Complaint

Licensee: Ukrainian Home for the Aged

Long Term Care Home and City: Ivan Franko Home (Etobicoke), Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 18, 19, 22, 23, 2025.

The following Public Complaint (PC) intake(s) was inspected:

- Intake: #00152780 - PC-2025-0000198 - regarding concerns with lack of communication related to hospital transfer and the home providing "false information".

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Skin and Wound Prevention and Management
Food, Nutrition and Hydration
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.