



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du apport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 24, 2014	2014_189120_0073	H-001276-14	Other

**Licensee/Titulaire de permis**

**JOHN NOBLE HOME  
97 Mt. Pleasant Street BRANTFORD ON N3T 1T5**

**Long-Term Care Home/Foyer de soins de longue durée**

**JOHN NOBLE HOME  
97 MOUNT PLEASANT STREET BRANTFORD ON N3T 1T5**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**BERNADETTE SUSNIK (120)**

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct an Other inspection.**

**This inspection was conducted on the following date(s): November 14, 2014**

**During the course of the inspection, the inspector(s) spoke with the Environmental Services Supervisor, Director of Care and Finance Manager**

**The following Inspection Protocols were used during this inspection:  
Safe and Secure Home**



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**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)  
1 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 18. Every licensee of a long-term care home shall ensure that the lighting requirements set out in the Table to this section are maintained. O. Reg. 79/10, s. 18.**

**TABLE**

**Homes to which the 2009 design manual applies**

**Location - Lux**

**Enclosed Stairways - Minimum levels of 322.92 lux continuous consistent lighting throughout**

**All corridors - Minimum levels of 322.92 lux continuous consistent lighting throughout**

**In all other areas of the home, including resident bedrooms and vestibules, washrooms, and tub and shower rooms. - Minimum levels of 322.92 lux**

**All other homes**

**Location - Lux**

**Stairways - Minimum levels of 322.92 lux continuous consistent lighting throughout**

**All corridors - Minimum levels of 215.28 lux continuous consistent lighting throughout**

**In all other areas of the home - Minimum levels of 215.28 lux**

**Each drug cabinet - Minimum levels of 1,076.39 lux**

**At the bed of each resident when the bed is at the reading position - Minimum levels of 376.73 lux**

**O. Reg. 79/10, s. 18, Table; O. Reg. 363/11, s. 4**

**Findings/Faits saillants :**

The licensee did not ensure that the lighting requirements set out in the Table to this section were maintained.

The section of the home that was reviewed (Davis Court and Mohawk Terrace) was built and refurbished prior to 2009 and therefore the section of the lighting Table that was used to determine sufficient lighting levels was titled "All Other Homes".

Ministry of Health Inspectors were completing a review of the home September 9-16, 2014 and noticed dark conditions in resident rooms. The inspectors were not able to verify the levels at the time and informed the management of the home that another



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Inspector would visit to take measurements. The management of the home immediately initiated actions to determine level of compliance by purchasing a light meter, replacing various light bulbs, repainting the walls a lighter colour and hiring an electrical contractor to trial various options to increase levels. According to the Finance Manager of the home, the lighting levels were evaluated just after the home areas were refurbished and the levels met and exceeded minimum requirements. Discussion was held regarding aging bulbs and degradation of illumination levels over time.

The lighting levels were taken using a hand held portable analog illumination meter. The meter was held parallel to the floor at a height of 36 inches off the floor. All efforts were taken to eliminate or minimize the amount of natural light from affecting the measurements by pulling blinds or window coverings. The outdoor conditions during the inspection was cloudy. The Environmental Services Supervisor and maintenance person accompanied the Inspector and used their own portable light meter as a comparison.

As all resident bedrooms were similar in construction, size and equipped with the same light fixtures and therefore only one room was measured. All of the dining rooms and common spaces were measured on Davis Court and Mohawk. Only those listed below were found to be non-compliant.

**Davis Court**

**Resident Bedroom #147**

All of the bedroom lights (central room light, over bed light and entrance light) were turned on and the blinds pulled. The bedroom was a semi-private room centrally equipped with a round ceiling flush mounted light fixture with compact fluorescent light bulbs and opaque lens. The level of light directly under the light was approximately 100-140 lux. At the entrance, a small pot light was measured to be 300-400 lux underneath it and as the meter was moved away and down the corridor towards the bed, the level dropped to 100-140 lux. The over bed light was 390 lux (compliant) but the illumination level dropped to 100-140 lux by the time the meter was brought to the foot of the bed. The areas considered to be the most active (in front of the wardrobe, path to the bed or exit, around the bed) did not meet the minimum required level of 215.28 lux. Therefore, all resident bedrooms in the Davis Court and Mohawk Terrace home areas did not meet the minimum requirement.



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#### **Dining room**

The dining room in general met the required minimum lux levels except for an area in front of the servery window and along the path of a counter top and sink (nourishment counter). This particular area was 50 lux. A minimum lux level of 215.28 is required.

#### **Sitting area with Piano**

The sitting area was equipped with 6 small halogen pot lights with an average lux of 150 when measured between the pot lights. Under the pot lights, the lux was 350. A minimum lux level of 215.28 is required.

#### **Corridor - Walk Around**

An area at the end of one corridor in both Davis Court and Mohawk Terrace was constructed to include a large floor to ceiling cabinet. In this area, the corridor was illuminated using just pot lights. The lux levels between the pot lights was approximately 150-300 lux. The lux was not a continuous and consistent minimum of 215.28 lux.

#### **Mohawk Terrace**

Natural light was difficult to eliminate in the lounge with the cabinets (small windows without blinds) and could not be measured. The licensee was requested to measure the room after sunset.

#### **Activation Room**

The room was equipped with 5 ceiling flush mounted round fixtures with an opaque lens. The lux was approximately 50-75 lux. The minimum required level is 215.28 lux.

#### **Dining Room**

The lux levels were taken between and under the ceiling flush mounted light fixtures (compact fluorescent lights). The level under the lights was approximately 190-212 lux and 100 lux in between the fixtures. The fixtures were similar to those in the Davis Court



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dining room but were not as illuminating. The minimum required level of 215.28 lux was not achieved in all areas, specifically in areas of travel and over tables.

**Corridor with ramp**

The ramp area was approximately 24 feet long and equipped with just 3 pot lights. The lux was 120 between the pot lights. The corridor did not meet the requirement to provide a consistent and continuous level of 215.28 lux. [s. 18.]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the lighting requirements as set out in the Table (All Other Homes) are maintained, to be implemented voluntarily.***

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**Issued on this 24th day of November, 2014**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**