



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévu le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

**Division**  
**Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
performance du système de santé**  
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<b>Date(s) of inspection/Date(s) de l'inspection</b>	<b>Inspection No/ No de l'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
Jun 2, 2011	2011_060127_0008	Critical Incident

**Licensee/Titulaire de permis**

**JOHN NOBLE HOME**  
97 Mt. Pleasant Street, BRANTFORD, ON, N3T-1T5

**Long-Term Care Home/Foyer de soins de longue durée**

**JOHN NOBLE HOME**  
97 MOUNT PLEASANT STREET, BRANTFORD, ON, N3T-1T5

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**RICHARD HAYDEN (127)**

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with administrator, director of care, assistant director of care and registered staff.

During the course of the inspection, the inspector(s) reviewed the resident's plan of care and progress notes, inspected a random sample of slings, confirmed staff training for lifts and transfers and reviewed policies and procedures.

The following Inspection Protocols were used in part or in whole during this inspection:

**Personal Support Services**

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

**Definitions**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Définitions**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 36. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents. O. Reg. 79/10, s. 36.**

**Findings/Faits sayants :**

1. On 02 June 2011 the inspector confirmed the following:

An identified resident was involved in a critical incident requiring transfer to hospital due to injury. The resident was being transferred from bed to wheelchair via a mechanical lift when he/she fell out of the sling. The sling had been hooked on the lift incorrectly. After the resident's weight had been supported by the sling, it gave way.

Issued on this 24th day of June, 2011

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**