



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévus le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
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Licensee Copy/Copie du Titulaire       Public Copy/Copie Public

<b>Date(s) of inspection/Date de l'inspection</b>  September 28, 29 and 30, 2010	<b>Inspection No/ d'inspection</b> 2010_167_9544_29Sep150014 2010_167_9544_28Sep111418	<b>Type of Inspection/Genre d'inspection</b>  Other related to CIS reports H-01061 and H-01035
<b>Licensee/Titulaire</b>  The John Noble Home 97 Mount Pleasant Street, Brantford, Ontario N3T1T5		
<b>Long-Term Care Home/Foyer de soins de longue durée</b>  John Noble Home 97 Mount Pleasant Street, Brantford, Ontario N3T1T5		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b>  Marilyn Tone Long Term Care Homes Inspector – Nursing- #167		
<b>Inspection Summary/Sommaire d'inspection</b>		

The purpose of this inspection was to conduct an other inspection related to two critical incident reports.

During the course of the inspection, the inspector spoke with: The Administrator, the Director of Care, the Assistant Director of Care and one of the residents involved in the CIS report.

During the course of the inspection, the inspector reviewed the health files for the residents involved in the two critical incident reports and reviewed the homes' policies and procedures related to critical incident reporting and prevention of abuse.

The following Inspection Protocols were used during this inspection:

Critical Incident Response Inspection Protocol  
 Prevention of Abuse and Neglect Inspection Protocol  
 Responsive Behaviours Inspection Protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:

[1 ] WN

### NON- COMPLIANCE / (Non-respectés)

#### Definitions/Définitions

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres; travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.



WN #1: The Licensee has failed to comply with O. Reg. 79/10 s.97(1)(b) 97(1) Every licensee of a long-term care home shall ensure that the resident's substitute decision-maker, if any, and any other person specified by the resident, (b) are notified within 12 hours upon the licensee becoming aware of any other alleged, suspected or witnessed incident of abuse or neglect of the resident.

Findings:

1) Resident (D) was struck by resident (C) resulting in resident (D) sustaining an injury. The resident's Substitute Decision Maker was not notified of the incident within legislated timelines.

Inspector ID #: #167

Table with 2 columns and 2 rows. Row 1: Signature of Licensee or Representative of Licensee / Signature du Titulaire du représentant désigné vs Signature of Health System Accountability and Performance Division representative / Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Row 2: Title / Date vs Date of Report: (if different from date(s) of inspection). Includes handwritten signature and date December 6, 2010.