Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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☐ **Licensee Copy/Copie du Titulaire** ☒ **Public Copy/Copie Public**

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
September 28, 29 and 30, 2010	2010_167_9544_28Sep094002	Other related CIS Report # H-01114

Licensee/Titulaire

The John Noble Home
97 Mount Pleasant Street,
Brantford, Ontario N3T1T5

Long-Term Care Home/Foyer de soins de longue durée

John Noble Home
97 Mount Pleasant Street,
Brantford, Ontario N3T1T5

Name of Inspector(s)/Nom de l'inspecteur(s)

Marilyn Tone - Long Term Care Homes Inspector - Nursing - # 167

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an other inspection related to a critical incident report.

During the course of the inspection, the inspector spoke with: The Administrator and the Director of Care.

During the course of the inspection, the inspector: reviewed the health record, including the medication administration records for the resident involved in the CIS report, the investigation notes completed by the Director of Care, the policies and procedures related to medication administration including medication incident reporting procedures and critical incident form submitted.

The following Inspection Protocols were used during this inspection:
Critical Incident Response Inspection Protocol
Personal Support Services Inspection Protocol

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

[1] WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

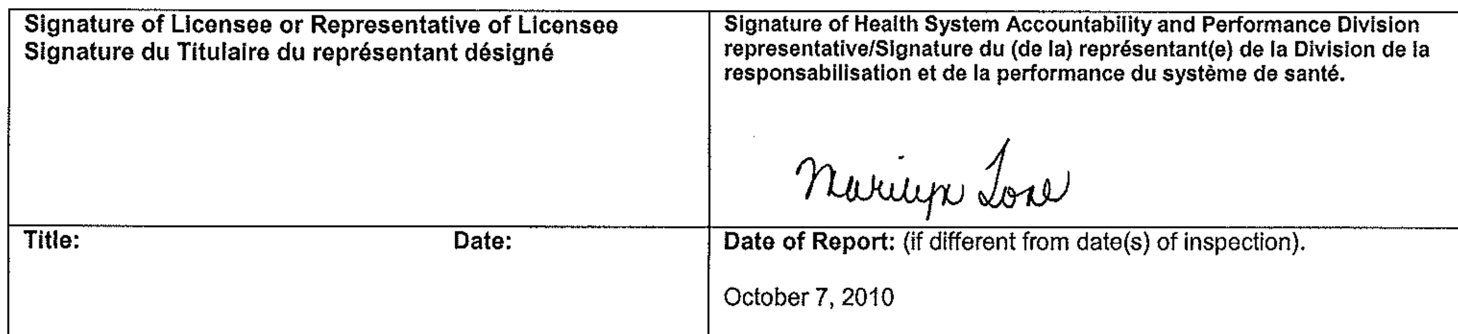
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg.79/10, s. 131(1,3)
131(1) Every licensee of a long-term care home shall ensure that no drug is used by or administered to a resident in the home unless the drug has been prescribed for the resident.
(3) Subject to subsections (4) and (5), the licensee shall ensure that no person administers a drug to a resident in the home unless that person is a physician, dentist, registered nurse or a registered practical nurse.

Findings:

1) In August 2010, a resident received medications that were not prescribed for that resident resulting in the resident requiring transfer to hospital. These medications had been prescribed for the another resident
3) The resident incorrectly received medications that had been left on the bedside table by the Registered Practical Nurse. A Personal Support Worker administered these medications to the resident resulting in the resident receiving medications that were prescribed for another resident. These drugs were administered by a person who was not a physician, dentist, registered nurse or registered practical nurse.

Inspector ID #:	#167



Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.**
	Marilyn Tone
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). October 7, 2010