

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date:</b> November 30, 2023	
<b>Inspection Number:</b> 2023-1561-0003	
<b>Inspection Type:</b> Complaint Critical Incident	
<b>Licensee:</b> Corporation of the City of Brantford and the Corporation of the County of Brant	
<b>Long Term Care Home and City:</b> John Noble Home, Brantford	
<b>Lead Inspector</b> Christie Birch (740898)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Tatiana Pyper (733564)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): November 17, 21, 23, 24, 2023

The following intake(s) were inspected:

- Intake: #00094125 - CI M544-000023-23: Fall of resident resulting in injury.
- Intake: #00100700 - Complainant related to resident to resident abuse.

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The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control  
Prevention of Abuse and Neglect  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.