



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Sep 16, 2013	2013_182128_0023	L-000723-13	Follow up

Licensee/Titulaire de permis

SHARON FARMS & ENTERPRISES LIMITED
1340 HURON STREET, LONDON, ON, N5V-3R3

Long-Term Care Home/Foyer de soins de longue durée

KENSINGTON VILLAGE
1340 HURON STREET, LONDON, ON, N5V-3R3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

RUTH HILDEBRAND (128), JOAN WOODLEY (172)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): September 11 & 12, 2013

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Assistant Director of Care, Compliance Lead, RAI Coordinator, 3 Registered Nurses, 7 Registered Practical Nurses, 30 Personal Support Workers, Director of Dietary Services, 2 Dietary Aides, Director of Environmental Services, 1 Maintenance Worker, 2 Activity Aides and 4 Residents.

During the course of the inspection, the inspector(s) observed care provided to residents and observed meal and snack service, reviewed clinical records for identified residents, reviewed required programs, as well as policies and procedures pertinent to the inspection.

**The following Inspection Protocols were used during this inspection:
Continence Care and Bowel Management**

Dining Observation

Falls Prevention

Hospitalization and Death

Pain

Personal Support Services

Recreation and Social Activities

Skin and Wound Care

Snack Observation

There are no findings of Non-Compliance as a result of this inspection.



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:**

**COMPLIED NON-COMPLIANCE/ORDER(S)
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDRES:**

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 25. (1)	CO #010	2012_087128_0018	128



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O.Reg 79/10 s. 30. (1)	CO #004	2013_182128_0012	172
LTCHA, 2007 S.O. 2007, c.8 s. 6. (10)	CO #001	2013_182128_0012	128
LTCHA, 2007 S.O. 2007, c.8 s. 6. (2)	CO #001	2012_087128_0005	128
O.Reg 79/10 s. 8. (1)	CO #001	2013_182128_0017	128

Issued on this 16th day of September, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs