

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: March 16, 2023	
Inspection Number: 2023-1225-0001	
Inspection Type: Critical Incident System	
Licensee: Sharon Farms & Enterprises Limited	
Long Term Care Home and City: Kensington Village, London	
Lead Inspector Peter Hannaberg (721821)	Inspector Digital Signature
Additional Inspector(s) Terri Daly (115) Ina Reynolds (524) Inspector Leah Carrier (000748) was also present during this inspection.	

INSPECTION SUMMARY

The inspection occurred on the following date(s):
March 7, 8, 9, 13, and 14, 2023.

The following intake(s) were inspected:

- Intake 00001986/Critical Incident (CI): 2729-000021-22 was related to verbal abuse of a resident by a resident.
- Intakes 00002674/CI: 2729-000008-22 and 00005297/CI: 2729-000005-22 were related to resident falls.
- Intakes 00005150/CI: 2729-000023-22 and 00013984/CI: 2729-000029-22 were related to responsive behaviours and abuse to multiple residents by a resident.
- Intake 00019287/CI: 2729-000002-23 was related to an altercation and responsive behaviours to a resident by a resident.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.