

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date:</b> July 12, 2024	
<b>Inspection Number:</b> 2024-1225-0004	
<b>Inspection Type:</b> Complaint	
<b>Licensee:</b> Sharon Farms & Enterprises Limited	
<b>Long Term Care Home and City:</b> Kensington Village, London	
<b>Lead Inspector</b> Christie Birch (740898)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

<p>The inspection occurred onsite on the following date(s): July 4, 8, 9, 2024 The inspection occurred offsite on the following date(s): July 5, 2024</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00119773 - Complaint intake related to air temperatures in the home.</li> </ul>
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The following **Inspection Protocols** were used during this inspection:

- Safe and Secure Home
- Infection Prevention and Control

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Air Temperature

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 24 (2) 2.**

Air temperature

s. 24 (2) Every licensee of a long-term care home shall ensure that the temperature is measured and documented in writing, at a minimum in the following areas of the home:

2. One resident common area on every floor of the home, which may include a lounge, dining area or corridor.

The licensee failed to ensure that the temperature was measured and documented in writing in one resident common area on every floor of the home, which may include a lounge, dining area or corridor.

#### Rationale and Summary

During an inspection in the home related to air temperatures, it was noted in the temperature log that air temperatures were being taken on each shift by nursing staff, which included two resident rooms in different areas of the home and one common space in the home. These rooms were assigned by a rotating master monthly schedule.

The home consisted of five resident home areas on two floors.

The Director of Care (DOC) confirmed that the registered staff were not taking air temperatures of a common space on both floors of the home with each shift and should have been.

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There was risk to the residents related to the possibility of the air temperature varying on different floors in the home.

**Sources:** Interview with the DOC and record review of the air temperature logs.  
[740898]