

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: September 22, 2025

Inspection Number: 2025-1002-0005

Inspection Type:

Complaint

Critical Incident

Licensee: Omni Quality Living (East) Limited Partnership by its general partner,
Omni Quality Living (East) GP Ltd.

Long Term Care Home and City: Kentwood Park, Picton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 15-19, 2025

The following intake(s) were inspected:

- Intake: #00157236 - CI #0893-000025-25; Intake: #00157363 - CI #0893-000024-25 - alleged resident to resident abuse
- Intake: #00157541 - Complainant related to resident to resident abuse

The following **Inspection Protocols** were used during this inspection:

Responsive Behaviours

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Recreational cannabis

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 142 (1)

Recreational cannabis

s. 142 (1) Every licensee of a long-term care home shall ensure that there are written policies and procedures to govern, with respect to residents, the cultivation, acquisition, consumption, administration, possession, storage and disposal of recreational cannabis in accordance with all applicable laws, including, without being limited to, the Cannabis Act (Canada) and the Cannabis Regulations (Canada).

The licensee has failed to ensure that the written policy related to storage of recreational cannabis, was complied with.

In accordance with O. Reg 246/22 s. 11 (1) (b), the licensee is required to ensure that written policies and protocols were developed for the storage of recreational cannabis, and ensure they were complied with.

Specifically, on a specific day in September, a resident reported their cannabis went missing, however it later appeared within their room. Interviews with staff confirm that the resident does not always use the lock box provided in their room, as required within the Resident Use of Recreational Cannabis Policy #SM-1.22.

Sources: Review of residents progress notes, Resident Use of Recreational Cannabis Policy #SM-1.22 (March, 2025); Interviews with staff