



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

| Report Date(s) / Date(s) du rapport | Inspection No / No de l'inspection | Log # / No de registre | Type of Inspection / Genre d'inspection |
|--|---|-----------------------------------|--|
| Jan 15, 2018 | 2018_482640_0002 | 029788-17 | Follow up |

Licensee/Titulaire de permis

KING NURSING HOME LIMITED
49 Sterne Street Bolton ON L7E 1B9

Long-Term Care Home/Foyer de soins de longue durée

KING NURSING HOME
49 Sterne Street Bolton ON L7E 1B9

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

HEATHER PRESTON (640)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): December 30 and 31, 2017, and January 2 and 3, 2018.

This inspection was completed in conjunction with the following inspections;

**Complaint Inspection Log #028669-17 related to no heat in the facility
Complaint inspection Log #029761-17 related to lack of heat in the home
and;
Critical Incident inspection Log #028508-17 related to heat exchanger failure**

A Compliance Order was issued December 29, 2017, related to the home not complying with their policy Management of Risks Associated with Extreme Cold. During inspection of the home December 30 and 31, 2017, the home was in non-compliance with the identified policy.

On January 2, 2018, the home was found to be in compliance with their policy.

During the course of the inspection, the inspector(s) spoke with Residents, families, Personal Support Workers, Registered Practical Nurses, Registered Nurses, Environmental Manager, Maintenance personnel, Assistant Director of Care, Director of Care, Director of Resident and Family Services and the Office Manager.

During the course of the inspection, the Inspector toured the home, reviewed policy, procedures and protocols and observed resident care areas.

**The following Inspection Protocols were used during this inspection:
Safe and Secure Home**

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

| REQUIREMENT/ EXIGENCE | TYPE OF ACTION/ GENRE DE MESURE | INSPECTION # / NO DE L'INSPECTION | INSPECTOR ID #/ NO DE L'INSPECTEUR |
|-----------------------|---------------------------------|-----------------------------------|------------------------------------|
| O.Reg 79/10 s. 8. (1) | CO #001 | 2017_482640_0024 | 640 |

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

- WN – Written Notification
- VPC – Voluntary Plan of Correction
- DR – Director Referral
- CO – Compliance Order
- WAO – Work and Activity Order

Legendé

- WN – Avis écrit
- VPC – Plan de redressement volontaire
- DR – Aiguillage au directeur
- CO – Ordre de conformité
- WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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Issued on this 15th day of January, 2018

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.