



Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

**Inspection Report
under the Long-Term Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de longue durée**

Toronto Service Area Office
55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

Telephone: 416-325-9297
1-866-311-8002

Fax: 416-327-4486

Bureau régional de services de Toronto
55, avenue St. Clair Ouest, 8ième étage
Toronto, ON M4V 2Y7

Téléphone: 416-325-9297
1-866-311-8002

Télécopieur: 416-327-4486

Revised Ag.

	<input type="checkbox"/> Licensee Copy/Copie du Titulaire	<input checked="" type="checkbox"/> Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection January 25, 26, 28, 2011	Inspection No/ d'inspection 2011_178_9545_25Jan102352	Type of Inspection/Genre d'inspection Critical Incident T-011

Licensee/Titulaire
Toronto Long-Term Care Homes and Services, 55 John Street, Metro Hall, 11th Floor, Toronto, ON, M5V 3C6, Fax 416-392-4180

Long-Term Care Home/Foyer de soins de longue durée

Kipling Acres.

Name of Inspector(s)/Nom de l'inspecteur(s)

Susan Lui 199, Susan Squires 109

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspectors spoke with: Administrator, Director of Nursing, Registered staff, personal support workers.

During the course of the inspection, the inspectors: reviewed resident records, inspected resident's room and common areas of the Home.

The following Inspection Protocols were used during this inspection: Responsive Behaviours.

There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report: (if different from date(s) of inspection). <i>Mar 14, 2011</i>