

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: February 11, 2026
Inspection Number: 2026-1562-0001
Inspection Type: Complaint Critical Incident
Licensee: City of Toronto
Long Term Care Home and City: Kipling Acres, Etobicoke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 4-6, 9-11, 2026
The inspection occurred offsite on the following date(s): February 10, 2026

The following intake(s) were inspected in this Critical Incident (CI) inspection:
-Intake: #00163900 - [M545-000086-25], Intake: #00164268 - [M545-000087-25],
Intake: #00165836 - [M545-000090-25] related to fall resulting in injury
-Intake: #00168330 – [M545-000009-26] related to unknown cause of injury

The following intake(s) were inspected in this complaint inspection:
-Intake: #00167235-complaint - [M545-000005-26/M545-000006-26] related to allegation of neglect

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Medication Management
- Food, Nutrition and Hydration
- Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan Of Care

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident did not receive specific palliative care interventions as set out in their plan of care.

Sources: Review of the resident's clinical records; Critical Incident (CI) report, Home's investigation notes; interviews with the Registered Practical Nurse and Nurse Manager.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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