

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Original Public Report

Report Issue Date: November 7, 2023	
Inspection Number: 2023-1496-0005	
Inspection Type: Critical Incident Follow up	
Licensee: Kristus Darzs Latvian Home	
Long Term Care Home and City: Kristus Darzs Latvian Home, Woodbridge	
Lead Inspector Arther Chandramohan (000720)	Inspector Digital Signature
Additional Inspector(s) Joy Ieraci (665)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 31 and November 1, 2023

The following intake(s) were inspected:

- Intake: #00094120, Critical Incident (CI) #2997-000004-23 related to a disease outbreak;
- Intake: #00099124, Follow up CO#002 related to transferring and positioning techniques.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2023-1496-0003 related to O. Reg. 246/22, s. 40 inspected by Joy Ieraci (665)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Staffing, Training and Care Standards

INSPECTION RESULTS

WRITTEN NOTIFICATION: MINISTER'S DIRECTIVE

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 184 (3)

1) The licensee has failed to comply with the Minister's Directive: COVID-19 response measures for long-term care homes, effective August 30, 2022, when the required personal protective equipment (PPE) for confirmed cases of COVID-19 was not followed by two personal support workers (PSWs).

Rationale and Summary

In accordance with the Minister's Directive: COVID-19 response measures for long-term care homes, effective August 30, 2022, and the Ministry of Health COVID-19 Guidance for Public Health Units: Long-Term Care Homes, Retirement Homes, and Other Congregate Living Settings Version 11, updated June 26, 2023, the required PPE for providing direct care to a resident with confirmed COVID-19 were a fit-tested, seal-checked N95 respirator (or approved equivalent), appropriate eye protection (goggles, face shield, or safety glasses with side protection), gown and gloves.

A) A resident was on additional precautions for COVID-19 for a specified period, a PSW indicated in an interview that earlier in the shift they provided direct care to the resident, without wearing the required N95 mask. The PSW stated they wore a surgical mask when care was provided.

The Infection Prevention and Control (IPAC) Lead acknowledged that the PSW did not wear the required PPE when they provided care to the resident.

There was a risk of COVID-19 transmission to residents and staff when the PSW did not wear the required PPE when direct care was provided to the resident.

Sources: Review of Minister's Directive: COVID-19 response measures for long-term care homes, effective August 30, 2022, Ministry of Health COVID-19 Guidance for Public Health Units: Long-Term Care Homes, Retirement Homes, and Other Congregate Living Settings Version 11, updated June 26, 2023, resident progress notes, and interviews with the PSW and the IPAC Lead. [665]

B) On a specified date, a PSW was observed feeding a resident with a surgical mask. The resident was on additional precautions due to Covid-19. On the same day, the PSW confirmed they did not wear an N95 mask while feeding the resident.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

The IPAC Lead acknowledged that the PSW did not wear the required N95 when they provided care to the resident.

There was a risk of COVID-19 transmission to residents and staff when the PSW did not wear the required N95 mask when they provided direct care to the resident.

Sources: Review of Minister's Directive: COVID-19 response measures for long-term care homes, effective August 30, 2022, COVID-19 Guidance for Public Health Units: Long-Term Care Homes, Retirement Homes, and Other Congregate Living Settings, updated June 26, 2023, observations, resident progress notes, and interviews with the IPAC Lead and the PSW. [000720]

2) The licensee has failed to comply with the Minister's Directive: COVID-19 response measures for long-term care homes, effective August 30, 2022, when Covid-19 screening requirements for passive screening were not posted at the entrance to the home.

Rationale and Summary

In accordance with the Minister's Directive: COVID -19 response measures for long-term care homes, effective August 30, 2022, and the COVID-19 guidance document for long-term care homes in Ontario, updated June 26, 2023, passive screening questions were required to be posted at the entrance to the home.

On two specific dates, observations were made of passive screening questions not being posted at the main entrance to the home.

The IPAC Lead acknowledged that the passive screening questions were not posted.

Failure to post the passive screening questions at the main entrance placed residents and staff at risk of infection transmission if ill visitors entered the home.

Sources: Observations, review of Minister's Directive: COVID-19 response measures for long-term care homes, effective August 30, 2022, Ministry of Health COVID-19 Guidance for Public Health Units: Long-Term Care Homes, Retirement Homes, and Other Congregate Living Settings Version 11, updated June 26, 2023, and interview with the IPAC Lead. [000720]

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

NOTICE OF RE-INSPECTION FEE

Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

FU #002 inspection for High Priority CO #002 from inspection #2023_1496_0003 for O. Reg. 246/22-s.40.

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.