

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Toronto District  
5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Public Report

<b>Report Issue Date:</b> August 25, 2025
<b>Inspection Number:</b> 2025-1496-0004
<b>Inspection Type:</b> Critical Incident
<b>Licensee:</b> Kristus Darzs Latvian Home
<b>Long Term Care Home and City:</b> Kristus Darzs Latvian Home, Woodbridge

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 19 to 22 and 25, 2025.

The following intake(s) were inspected:

- Intake: #00153718 / Critical Incident (CI) #2997-000006-25 related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Continance Care  
Pain Management  
Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (7)**

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

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The licensee has failed to ensure that the care set out in a resident's plan of care was provided to the resident as specified in their plan.

a. A resident's plan of care indicated that the resident required a certain level of assistance with all aspects of care. However, a staff did not follow the plan of care when they provided care to this resident.

**Sources:** Resident's clinical records, home's investigation notes and interview with a staff.

b. A resident's plan of care included an intervention and indicated that they required a certain level of assistance with that intervention. However, a staff did not provide that intervention to this resident for an extended period of time.

**Sources:** Resident's clinical records and interview with a staff.