

## Inspection Report Under the Fixing Long-Term Care Act, 2021

#### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Toronto District**

5700 Yonge Street, 5th Floor Toronto, ON, M2M 4K5 Telephone: (866) 311-8002

## **Public Report**

Report Issue Date: October 30, 2025 Inspection Number: 2025-1594-0004

**Inspection Type:**Critical Incident

**Licensee:** City of Toronto

Long Term Care Home and City: Lakeshore Lodge, Etobicoke

#### **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): October 28-30, 2025

The following intake was inspected on:

Intake #00160572 - CI #M595-000019-25 was related to fall prevention and management.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

### **INSPECTION RESULTS**

### **WRITTEN NOTIFICATION: Plan of Care**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee shall ensure that the care set out in a resident's plan of care was provided to them as specified in their plan. A resident's fall prevention equipment was not



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accessible to them as per their care plan.

Sources: Observation conducted on a specified date, and a resident's care plan.